

## Americans with Disabilities Act

The City of Boerne adheres to the Americans with Disabilities Act (ADA) of 1990, which assures equal access to employment opportunities and access to its facilities, services, and programs.

Every attempt will be made by the Patrick Heath Public Library to reasonably accommodate the needs of persons with disabilities. When a request is made for library services, staff may suggest ways that persons with disabilities help themselves but will provide assistance when needed.

If a person with disabilities notifies the library in advance that he/she is planning to visit and what type of assistance is needed, the library will arrange for library staff to be available at a mutually convenient time.

The library welcomes input from persons with disabilities, as well as advocates, about ways the library can provide the best service possible. Questions about ADA compliance and complaints or suggestions about accessibility of library facilities and programs should be addressed to the Library Director.

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### DEFINITIONS USED IN THE ADA:

1. The term *disability* means, with respect to an individual, a physical or mental impairment that substantially limits one or more major life activities, a person who has a history or record of such an impairment, or a person who is perceived by others as having such an impairment.

2. *Auxiliary aids and devices* include:

- Qualified interpreters or other effective means of making aurally delivered materials available to individuals with hearing impairment.
- Qualified readers, taped texts or other effective means of making visually delivered materials available to individuals with visual impairment.
- Acquisition or modification of equipment or devices.
- Other similar services and actions.

### SERVICES PROVIDED BY THE PATRICK HEATH PUBLIC LIBRARY:

[2010 ADA Standards for Accessible Design](#)

***Audio books in CD and downloadable formats for all ages; e-books in downloadable formats for all ages***

***Automated doors***

***Closed-captioned DVDs and Blu-Rays***

**Computer workstations** - Computers with text magnification and wheelchair accessibility.

**NVDA (NonVisual Desktop Access)** screen reader on selected public access computers in each department.

**Elevator**

**Information on the Talking Book Program and other services provided by the Texas State Library and Archives Commission**

**Large Print collection** - Approximately **3,000** fiction and non-fiction books for adults and children

**Delivery of materials and services to Meals on Wheels program participants, senior residential centers, and homebound patrons**

**Parking spaces**

**Reference and circulation assistance by telephone, email, text, and social media**

**Remote online access to the integrated library system and library resources**

**Service dogs permitted** (specially trained or equipped to help a person with a disability and that is used by a person with a disability)

**Staff assistance with retrieving materials from the shelves**

**Wheelchair accessible aisles, restrooms and drinking fountains**

**Wheelchair access into the building and on library grounds**

**Special programs, library tours, and outreach for special needs classes upon request**

**Attachments to Policy:**

1. ADA Title II

Last review or revision: April 14, 2022

Initially adopted: May 13, 2004

## **ADA Title II: State and Local Government Activities**

Title II covers all activities of State and local governments regardless of the government entity's size or receipt of Federal funding. Title II requires that State and local governments give people with disabilities an equal opportunity to benefit from all of their programs, services, and activities (e.g. public education, employment, transportation, recreation, health care, social services, courts, voting, and town meetings).

State and local governments are required to follow specific architectural standards in the new construction and alteration of their buildings. They also must relocate programs or otherwise provide access in inaccessible older buildings, and communicate effectively with people who have hearing, vision, or speech disabilities. Public entities are not required to take actions that would result in undue financial and administrative burdens. They are required to make reasonable modifications to policies, practices, and procedures where necessary to avoid discrimination, unless they can demonstrate that doing so would fundamentally alter the nature of the service, program, or activity being provided.

Source: <https://www.ada.gov/cguide.htm>